



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of

Applicant : Carl J. Kraenzel, et al.  
Serial No. : 09/596,745  
Filed : 19 June 2000

Examiner : Anita Choudhary  
Group : 2153

Entitled : System and Method for a Web Based Trust Model  
Governing Delivery of Services and Programs  
Docket No. : LOT920000011US1

Commissioner For Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

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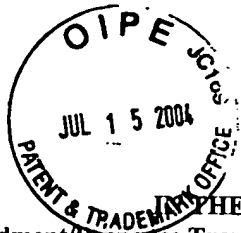
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## THE UNITED STATES PATENT AND TRADEMARK OFFICE

Amendment/Response Transmittal

IBM Docket No. LOT920000011US1

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Name of person mailing paper: Shelley M Beckstrand

Signature: Shelley M Beckstrand Date: 12 July 2004.

Respectfully submitted,

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Date: 12 Jul 2004